

Energy Industry Consumer Contacts - Total Presented by Company and Category November 2016

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **November 2016**, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC909	Anza Electric Co-operative, Inc.	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC918	Commerce Energy, Inc.	-	1	1	1	-	1	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	3
ELC913	Golden State Water Company	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ESP1092	Just Energy Solutions Inc.	-	-	-	-	-	-	2	-	2	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC933	Liberty Utilities (CalPeco Electric) LLC	-	1	1	-	-	-	-	-	-	1	-	1	1	1	2	-	-	-	-	-	-	4
ELC6	Marin Clean Energy	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	96	43	139	10	14	24	8	5	13	4	7	11	-	-	-	49	15	64	1	1	2	253
ELC901	Pacificorp	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	7	9	16	1	4	5	-	2	2	-	-	-	1	-	1	2	1	3	-	-	-	27
ELC338, GAS338, MUL338	Southern California Edison Company	110	60	170	10	5	15	5	2	7	11	6	17	-	-	-	39	12	51	2	-	2	262
GAS904	Southern California Gas Company	28	13	41	4	1	5	1	2	3	1	-	1	1	-	1	35	16	51	-	-	-	102
GAS905	Southwest Gas Corporation	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	3	-	3	-	-	-	5
GAS913	Tiger Natural Gas, Inc.	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
Total		242	129	371	28	26	54	16	12	28	17	13	30	3	1	4	128	44	172	3	1	4	663